

IMPORTANT: PLEASE READ THESE TERMS AND CONDITIONS OF SALE CAREFULLY BEFORE PLACING YOUR ORDER FOR ANY GOODS. THEY WILL FORM PART OF OUR CONTRACT WITH YOU.

Dollydagger's Trading Terms and Conditions ("T&Cs")

1. Introduction

- 1.1 IF YOU ARE A CONSUMER YOU HAVE THE RIGHT TO CANCEL THIS CONTRACT WITHIN 7 WORKING DAYS OF DELIVERY. FOR FURTHER INFORMATION SEE **CLAUSE 8.1** BELOW.
- 1.2 We are Dollydagger Limited, an English registered company (number 05491738, VAT number 877443091). Our registered and trading address is at Unit 1, Industrial House, Conway Street, Hove, East Sussex, BN3 3LU. Our other contact details are specified in the "Contact Us" section on our website.
- 1.3 Nothing in these T&Cs affects your statutory rights as a consumer.
- 1.4 We may change these T&Cs at any time. Please check them carefully whenever you make a purchase.

2. Payment and price

- 2.1 Payment is in advance by credit card on our website. We will only process payments if we obtain authorisation from our credit card processing partner.
- 2.2 The price for the goods you order is stated clearly on our site. VAT is included unless we say otherwise. We may change the price of goods at any time before you send us your order.
- 2.3 If an item has been incorrectly priced, we reserve the right to supply the item only at the correct price. If we become aware after you place your order that a price is wrong, we will give you the option of re-ordering the item at the correct price or cancelling your order.
- 2.4 Delivery is charged extra at the rate specified when you place your order.

3. Your order

- 3.1 Your order is an offer to buy from us. Please check your order carefully to ensure it is correct. Please supply us with all necessary information relating to the goods you order within a sufficient time to enable us to perform this contract.

4. Acceptance

- 4.1 A binding legal contract will not come into existence between us until the point when we accept your order by despatching the goods. This means that until that happens we may decline to supply the goods to you, for example due to unavailability. Nothing else that we do or say will amount to acceptance of your offer.

5. Unavailability

- 5.1 If any goods are unavailable, we will notify you of the unavailability as soon as possible and will arrange for a full credit card refund if your credit card has been debited.

6. Delivery

- 6.1 We will arrange for delivery to the address which you specify when ordering. Unless we state otherwise on our website, we will deliver goods only to those countries specified on our website.
- 6.2 We will do our best to arrange delivery within the time specified on our website or (if none) 30 days of the date of your order but we cannot guarantee delivery by these times. Our liability of any kind for late delivery or failure to deliver is limited to the price payable for the goods.
- 6.3 An extra delivery charge may become payable if you are not present to accept delivery.
- 6.4 Risk of damage or loss to the goods passes to you on delivery or, if you wrongfully refuse delivery, when delivery is attempted.

7. Ownership

- 7.1 Property (i.e. ownership) of the goods shall not pass to you before we have received cleared payment for the goods.

8. Right to cancel

- 8.1 If you are a consumer, as defined in the Consumer Protection (Distance Selling) Regulations 2000, you have the right within 7 working days of delivery of goods to cancel the contract by letter (by hand or post), fax or email to customercare@dollydagger.co.uk. If you cancel, you must immediately return the goods together with the invoice to the above trading address at your expense by recorded delivery post (keeping proof of your despatch) or such other method as we may agree in writing on request. We will deduct the direct costs of recovery from the credit card refund if you do not comply or if you return them at our expense. However, we will pay the cost of returning any substitute goods. (This paragraph does not apply to goods which are liable to deteriorate or expire rapidly or the supply of audio or video recordings or software if unsealed or to newspapers, periodicals or magazines).

9. Data protection

- 9.1 Any personal information collected from you is handled in accordance with our [privacy policy](#)

10. General

- 10.1 These T&Cs shall be governed by English law and any disputes will be decided only by the English courts.
- 10.2 If any part of these T&Cs is deemed ineffective for any reason, the remainder shall continue shall in full force.
- 10.3 A person who is not a party to this agreement shall have no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this agreement.
- 10.4 Neither party is liable for failure to perform or delay in performing any obligation (excluding payment) under this agreement if the failure or delay is caused by any circumstances beyond its reasonable control.

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